



HOME

Where to Buy

## Calling for Help! Where to Buy Personal Alarms



COMMUNITY

### Disclaimer






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# Home Based Personal Alarms

Where to Buy

## Home Based Personal Alarms: Monitored

These are 24/7 professionally monitored alarms that use the 3G or 4G mobile network.

Monitored 4G Personal Alarms	Where to buy	Approx. Price <i>(prices updated June 2020)</i>
<p><b>Tunstall SmartLink Medi Guardian MKII 4G</b>  <i>This system does not need a land line. It can either use the mobile (4G) network or a land-line.</i></p>  <p><i>Additional sensor options available. Contact supplier for details.</i></p>	<p>Tunstall Healthcare  <b>Phone: 1800611528</b>  <b>Email: au.sales@tunstall.com</b></p>	<p>Establishment fee: \$571                      Monitoring: \$25.95/month</p> <p><i>In cases of financial hardship, other payment options may be available.</i></p>
Monitored 3G Personal Alarms	Where to buy	Approx. Price <i>(prices updated June 2020)</i>
<p><b>Chiptech Eve 3G Medical Alarm System</b></p>  <p><i>This system does not need a land line. It uses the mobile (3G) network. It plugs into a power point.</i></p> <p>Neck or wrist band pendant.                      Up to 300m open range.*                      Up to 48 hours back up battery for unit.</p>	<p>VitalCall  <b>Ph: 1300 360 808</b>  <a href="http://www.vitalcall.com.au">www.vitalcall.com.au</a>  <i>In-home demonstrations and installation available (southern Tas).</i></p>	<p>Installation Fee: from \$139                      Monitoring Fee: Std: from \$35 (per month)                      Falls: from \$40 (per month)</p>
<p><b>Tunstall Liberty300 3G / Tunstall Smart Hub</b></p> <p><i>This system does not need a land line. It can either use the mobile (3G) network or a land-line. Additional sensor options available</i></p>  	<p>Australian Red Cross  <b>Ph: 1800 246 850</b>                      or (03) 6235 6024  <a href="http://www.redcross.org.au">www.redcross.org.au</a></p>	<p>Establishment Fee: \$400.00/month                      Monitoring Fee: \$23/month</p>
	<p>Community Based Support                      1300 227 827  <a href="http://www.cbsaust.org.au">www.cbsaust.org.au</a></p>	<p>Establishment Fee: \$380.00                      Monitoring Fee: \$20/month</p>
<p><b>MePACS Home Response Service</b></p>  <p><i>This system does not need a land line.</i>                      Up to 50m-70m open range.*                      Up to 40 hours back up battery for unit                      Community Alarm option available</p>	<p>MePACS                      Phone: 1800 451 300                      Email: mepacssale@mepacs.com.au</p>	<p>Installation Fee: \$140.00                      Monitoring Fee: \$39.00/month</p>






NOTE: Products listed mainly have Tasmanian suppliers or agents. Other products are available, contact ILC Tas on 1300 885 886.  
 \*Ranges are indicative only. Walls and other obstacles can reduce the range of the pendant. An on-site test is recommended.

# Community Based Personal Alarms

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## Community Based Personal Alarms

These alarms use the mobile network to dial out. They are larger than a home pendant. They have a battery, speaker and microphone inside the device. They can be monitored or non-monitored.

Community Personal Alarms	Suppliers	Approx. Price (Updated June 2020)
<b>3G/4G Personal Mobile Alarm: Monitored or Non-Monitored</b>  <p>Alert up to 5 emergency contacts. GPS enabled to pinpoint users location Fall detection capability Two-way voice communication Family and friends can dial into pendant. Can wear in the shower</p>	<b>Live Life Alarms</b> Ph: 1800 669 011 Email: info@livelifealarms.com.au	From \$457.00
	<b>Guardian Safety Pendants</b> Ph: (08) 6336 9448 Email: info@GuardianSP.com.au	From: \$439.00 Monitoring Fee: \$25.00/month
<b>4G Personal Alarm with display screen</b> Alert up to 8 emergency contacts GPS location. LCD display Fall detection. Increased volume Waterproof rating IP67. High speed daily recharge from 25mins 	<b>Medi Alarm</b> Ph: 1300665 322 Email: info@medialarm.com.au	From: \$497.00
	<b>National Health Australia</b> Ph: 1800 336 333 Email: admin@nationalhealth.com.au	From: \$495.00 Monitoring available
<b>GO Alarm 3G - Monitored</b>  <p>Long battery life between charges. Wireless charging station. GPS enabled to pinpoint users location Fall detection capability Two-way voice communication</p>	<b>SafetyLink</b> Ph: 1800 813 617 www.safetylink.org.au Victoria	Establishment Fee: \$55.00 Monitoring Fee: \$48.50/month
	<b>Tunstall Healthcare</b> Ph: 1800611528 Email: au.sales@tunstall.com	\$799.00 ex GST/installation
<b>MindMe Watch 3G</b> Monitoring option available 2 x SOS buttons. Fall Detection 2-way communication GPS location enabled. Geo-Fencing Can be worn in the shower 	<b>Mind Me</b> Ph: 1300 776 907 Email: info@mindme.com.au	From \$429.00
<b>Apple Series 5 Watch for SOS and Falls</b>  <p>Dials emergency services then sends texts to contacts Detects hard falls Dials emergency services after 1min of not moving Checks Heart Rate: able to detect high or low HR even if you do not feel symptoms</p>	<b>Apple</b> Ph: 1300 321 456 Email: apple.com/au/ Accessibility / Assistive Technology: 1300 365 083 **Please contact Apple for full information	GPS + Cellular \$799.00 (**Does not require a mobile phone to be connected)

NOTE: Products listed are a guide only. Other products are available, contact ILC Tas on 1300 885 886.

\*Ranges are indicative only. Dense bushland, walls and other obstacles can reduce the range of the pendant.

\*\* If 000 is dialed

# Personal Alarms: Alternatives

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## Non-Monitored Personal Alarms (3G)

These alarms use the 3G mobile phone network to dial out or use it as a backup.

*These alarms will dial your preferred contacts directly*

Non-Monitored 3G Personal Alarms	Suppliers	Pricing <i>(Updated June 2020)</i>
<p>CareAlert Smart Dialler Series II <a href="http://www.carealert.com.au">www.carealert.com.au</a></p> 	<p>Care Alert Ph: 1300 75 85 95 Email: <a href="mailto:office@carealert.com.au">office@carealert.com.au</a></p>	<p>Establishment fee: \$389.00</p>
<p>HP5-3G Professional Medical Ala with 3G Back Up <i>Uses the land line with mobile (3G) network back up. Base unit plugs into a power point.</i></p>  <p><i>Monitored option also available</i></p>	<p>Safe Life Victoria <a href="http://www.safelife.com.au">www.safelife.com.au</a> Ph: (03) 9588 0833</p>	<p>Establishment Fee: \$483.00</p> <p>Monitoring Fee: POA</p>





\*Remember, there will also be an ongoing cost for the SIM card.

## Discounts and Subsidies

Some suppliers provide a discount if you are referred by a doctor health professional or have a concession card. Check with the supplier before you buy.

Some service providers may subsidise personal alarms for their clients. For details, contact your service provider. If you hold a Department of Veterans' Affairs (DVA) card, you may be eligible for a personal alarm through the Rehabilitation Appliances Program (RAP). Contact DVA for details.

## Contact ILC Tas for more information

-  Ring 1300 885 886 or (03) 6335 9200 to speak to a health professional.
-  Visit our website [www.ilctas.asn.au](http://www.ilctas.asn.au) or email [ilc@ilctas.asn.au](mailto:ilc@ilctas.asn.au).
-  Make an appointment to visit the centre at 275 Wellington Street, South Launceston.
-  Ring us to find out when we will be visiting your area.

Please see the ILC Tas 'Personal alarm call systems for the home' information sheet for more information about personal alarms, factors to consider, other options, and frequently asked questions.

ILC Tas is a not for profit organisation and does not sell equipment.