

Statements of Purpose

Independent Living Centre Tas Inc

Our Vision:

To be sought after as the leading source of advice to allow Tasmanians to live independently in the community

Our Mission:

To help make Tasmanian lives easier and safer by providing information and solutions that allow people to accomplish everyday activities

Service Objectives

1. To provide a quality information, education and advisory service related to daily living equipment, assistive technology, environmental design and community resources.
2. To provide statewide access to the service.
3. To maintain a current, comprehensive computerised information system and display of daily living equipment.
4. To advocate for improved design, availability and supply of daily living equipment and assistive technology; accessible environments; and awareness of the needs of people with disabilities and their carers.
5. To plan the operation and development of the service and efficient and effective use of resources to meet the need of and be accountable to consumers, staff, funding bodies and the community.
6. To promote the service to consumers and the community and thereby attract support to further its work.

Definition of Assistive Technology (adopted by ILC Australia August 2005)

Assistive Technology is a term for any device, system or design, whether acquired commercially or off the shelf, modified or customised, that allows an individual to perform a task that they would otherwise be unable to do, or increase the ease and safety with which a task may be performed.

Our values: the way that all who are part of ILC Tas do things

Our values underpin how we will deliver outcomes. They reflect what we stand for and represent the principles that guide our dealings with the Centre's stakeholders.

Access and equity	We provide easy and equitable access to information and services for all clients
Clients	<p>We are client-focused</p> <p>We adopt an enthusiastic and positive approach to everything we do</p> <p>We maintain a co-operative "can do" ethic</p> <p>Client expectations should be met and, preferably, exceeded</p>
Communication	We ensure all relationships are based upon openness, trust, fairness, honesty, integrity, dignity and respect
Consistency	We implement actions that are consistent with the organisation's mission and long term goals
Employees and volunteers	<p>We encourage effort and recognise quality achievements</p> <p>We recognise that each employee and volunteer has an important contribution to make</p> <p>We provide fair treatment of employees and volunteers</p> <p>We maintain open communication to ensure that employees and volunteers are fully informed</p> <p>We encourage acceptance of responsibility and accountability for actions</p>
Ethics	We practise high ethical standards in all our activities
Excellence	<p>We are committed to professional excellence in everything we do</p> <p>We are in the business of continually improving the quality of our performance to deliver maximum value from available resources</p>
Independence and impartiality	We uphold independence and impartiality in the provision of advice and service to clients
Management	We practise and uphold high professional standards in the management of our business
Teamwork	We respect and support each other

Chairman's Report



The past year has seen activity in the following committees:

Building Committee

Review of premises and our future requirements, as well as a water issue with our adjoining neighbours.

Staff Committee

Primarily formed to review the Senior Occupational Therapist position and look at the Allied Health area in relation to the roles of our staff and verify appropriate levels and classifications.

Marketing Committee

Met to work on the marketing and communication plans. The Committee came up with three surveys about ILC Tas – branding (new ILC Logo), brochure and website. The last of these has just been completed and all results are positive with some good suggestions received. We are pleased in general with the feedback and this will be used to progress the Marketing Plan.

Just briefly, the following points encapsulate **some** the year for the ILC and its Board.

a New Board members

Nick Gee & Gunter Breier (North) joined the Board in November and Jeff Ridley (South) joined in May.

b Board Builder Conference in Melbourne (February 2009)

Attended by Nick & Margaret giving some valuable feedback to the Board.

c Auditor

The Board met with the auditor during the year and gave some good tips and information and one of the ideas that came out of this meeting was the development of a Risk Management Plan. Also, we will be tendering for the Auditor early 2010 for the 2011 audit (with the successful tenderer to be appointed at the 2010 AGM).

d Insurance Broker

Our insurance broker also met with the Board to discuss aspects of insurance and risk management and we learned more about the different types of insurances required by organisations under the Service Agreements with funding bodies, as well as legislative requirements. (Only a small part of the risk management plan involves insurance). Our insurance broker will also be up for tender in 2010.

e Strategic Plan

Updates have been done throughout the year with most of the goals either met or on track. The Strategic Plan is due to be reviewed late in 2010.

Chairman's Report

f Succession planning

It is imperative that our Board remains focused, relevant and forward thinking. To this end we have a succession plan in place with more work to be done in the next year. We have completed a Board "Skills Audit" and this has, and will, assist in the recruiting of new Board members.

The ILC Board was very active with their Governance role and education during the year. The Strategic Plan, Marketing Plan, Skills Audit and Risk Management Plans are all excellent examples of our desire to ensure good governance practice, along with educational aspects for us through the Board Builder Conference (and active support of Board members attending each year), meetings with the Auditor and Insurance Broker.

The Board approved ILC Tas to be the lead agency for ILC Australia Financial Operations (using a Memorandum of Understanding) and this role is working well. Following this ILC Tas, on behalf of ILC Australia, has joined with University Western Sydney, ILC NSW and NovitaTech to apply for an ARC Grant, for a national research project.

We are pleased to advise that Karen was elected Vice-President of the NW HACC (Home & Community Care) Forum for 2009.

Importantly, I again thank everyone for their commitment over the year. Working with non-profit organisations can be time consuming but we hope that our forward thinking and education for staff, volunteers and Board members is some sort of trade off for the hours they put in.

Jay Summers

Board of Directors

As at June 30, 2009

Board Member	Starting Date	Region
Mr Jay Summers <i>Chairman</i>	March 2005	North West
Mr Kevin Preece <i>Treasurer</i>	January 2004	North
Mrs Marguerite Lester <i>Secretary</i>	September 2005	North West
Ms Margaret Barlow	September 2005	North
Mrs Lauren Innes	September 2005	North
Mr James Newton	November 2006	North
Mr Gunter Breier	November 2008	North
Mr Nick Gee	November 2008	North
Mr Jeff Ridley	May 2009	South

Executive Officer's Report



I am very pleased to report that during 2008/09 ILC Tas achieved full staffing in the Information Service for the first time in two years. Staff movements continue however it has been good to see interest from health professionals' and volunteers in working with us.

During 2008/09 ILC Tas hosted two second year occupational therapy students from Monash University in the Information Service and a fourth year occupational therapy student from the University of South Australia.

We also welcomed Sarah Longey, a graduate from Deakin University, to a full-time position during the year.

ILC Tas recognises that it is important to encourage and support students in their occupational therapy studies and to promote them to come to Tasmania when they graduate. This is a good way to attract therapists to the state and ILC Tas is well positioned to be a conduit for therapists to come to Tasmania to start their careers.

ILC Tas staff have contributed to a number of submissions and consultations during the year. National consultations include the Draft Disability (Access to Premises – Buildings) Standard and the Print Disability Review. We thank Launceston Airport Management for inviting us to look at the plans for the airport development in 2008 and make comments. ILC Tas commends Airport Management for considering access issues in the development.

There have been many opportunities to participate in Tasmanian consultations during the year and we have not been able to participate in them all. Those we have participated in include the Dept of Health & Human Services Review and Reform (particularly Disability Services Reform), Office for the Community Sector Framework, development of the DHHS Disability Action Plan as part of the Disability Framework for Action 2005-2010, Review of the Integrated Financial and Performance Framework (DHHS Office for the Community Sector), Disability Services Operational Framework Development, the Community Services Industry Plan developed through TasCOSS, Treasury Budget Estimates Hearing through National Disability Services (NDS), as well as attending numerous sessions organised by DHHS such as developing the Common Assessment Tool (as part of the new reform process), Social Inclusion Unit and others.

In January the organisation implemented a new computer system utilising a terminal server. We thank Microsoft through Donor-Tec for their donation of software for this project. The new system enables staff to work outside the premises and have full access to the computer system. This has enabled more flexibility for staff to work from home when necessary as well as accessibility for staff when travelling.

We thank Department of Health and Human Services (DHHS) for their support with funding towards our new VW Crafter van which is very comfortable and easy to drive. We are also excited to have received funding from Home and Community Care (HACC) to produce a *Motorised Mobility Devices* booklet. A few other states have a similar booklet and we have referred to the Victorian one in the past. Researching and compiling this booklet is proving to be a bigger task than first thought and, when completed, the outcome will be a very comprehensive guide to choosing and using scooters and powered wheelchairs in Tasmania.

We also thank the MyState Financial Foundation for their grant of \$3,353 to purchase equipment for the Technology Access Service to use with children with learning difficulties.

Executive Officer's Report

ILC Tas strengthened collaborations and working relationships with other organisations during the year. We particularly thank Community Based Support in Moonah and Arthritis Tasmania for allowing us to use rooms for regular open access visits for clients in the South. ILC Tas assisted Arthritis Tasmania to set up a new *Aids for Daily Living* display at their premises in Argyle Street and we continue to support them with this.

ILC Tas is a strong supporter of the ARATAS 2010 Conference which is being held in Hobart from 10th to 13th August 2010 at the Grand Chancellor. Chris and I are part of the organising committee for this conference, which will combine with the Access Expo to provide an open day for clients, service providers and health professionals to see a wide range of equipment not normally on display in Tasmania.

The annual meeting of Independent Living Centres Australia (ILCA) was held at ILC Tas 1st to 3rd July this year, with very good feedback received from the other ILC Directors. ILC Tas continues to play a strong role in the ILCA and has taken on the Lead Agency role for Financial Operations for the group through a Memorandum of Understanding. The group has recently received funding from the Department of Health and Ageing, with LifeTec Queensland as the Lead Agency, to upgrade our national website and search functions for equipment and ILC Tas is excited to be part of this project. We are also awaiting the outcome of an Australian Research Council grant application to continue our research project *Assistive Technology: Economic Analyses from a User Standpoint* in collaboration with the University of Western Sydney, ILC NSW and Novitatech.

I thank all of the Staff and the Board for their continued support and enthusiasm which makes this organisation work so well. I also thank the suppliers, service providers, health professionals and community members who provide support and promote our services in the community so well.

Karen Frost



Our new Volkswagon Crafter Van

Donations and Support

We have again been very fortunate in receiving a number of donations and one-off grants during 2008/09.

These include:

Home and Community Care (HACC) - \$12,000 grant (for Motorised Mobility Booklet)

Microsoft - \$5885 of software (including Office 2007, Windows Server 2003 and Terminal Services devices and licences) – through Donor-Tec at minimal cost

MyState Foundation - \$3,353 grant to purchase products for the Tech Service

Adobe Gifts In Kind International – 4 copies of Adobe Acrobat 8 Professional at minimal cost

NGT – use of an apprentice builder for a day for minor maintenance tasks



A number of individuals and groups have also made cash donations under \$100 and provided other support for which we are very grateful.

We thank all of those who have made donations.

We particularly thank our volunteers without whom we would not be able to operate. Our Board has been working very hard this year and increased the hours they have put into this organisation and we thank them very much for their dedication.

Our staff volunteers, Debbie and Manushi, have also made valuable contributions and we thank them for their support.

We also thank our funding bodies ~~DHS~~ Disability Services and HACC (Home and Community Care) for their continuing support of our programs.

We also thank our suppliers for their continued support and willingness to loan equipment to us for display to our clients.



Community Partnerships and Collaborations

During 2008/09 ILC Tas has been fortunate to work with many other organisations to provide services to the Community. We thank the following organisations with whom we have had a more in-depth relationship, for their support and assistance and the pleasure of working with them. We are pleased that these relationships continue to grow and welcome new opportunities to work with organisations around Tasmania to support our people.

Arthritis Tasmania

Commonwealth Respite and Carelink Centres around Tasmania

Community Based Support South

DHHS – Community Centres at Devonport, Burnie and Currie

Kev's Tricycles Hire and Sales

National Relay Service

O Group – NGT, Business and Employment, CHOICE Employment

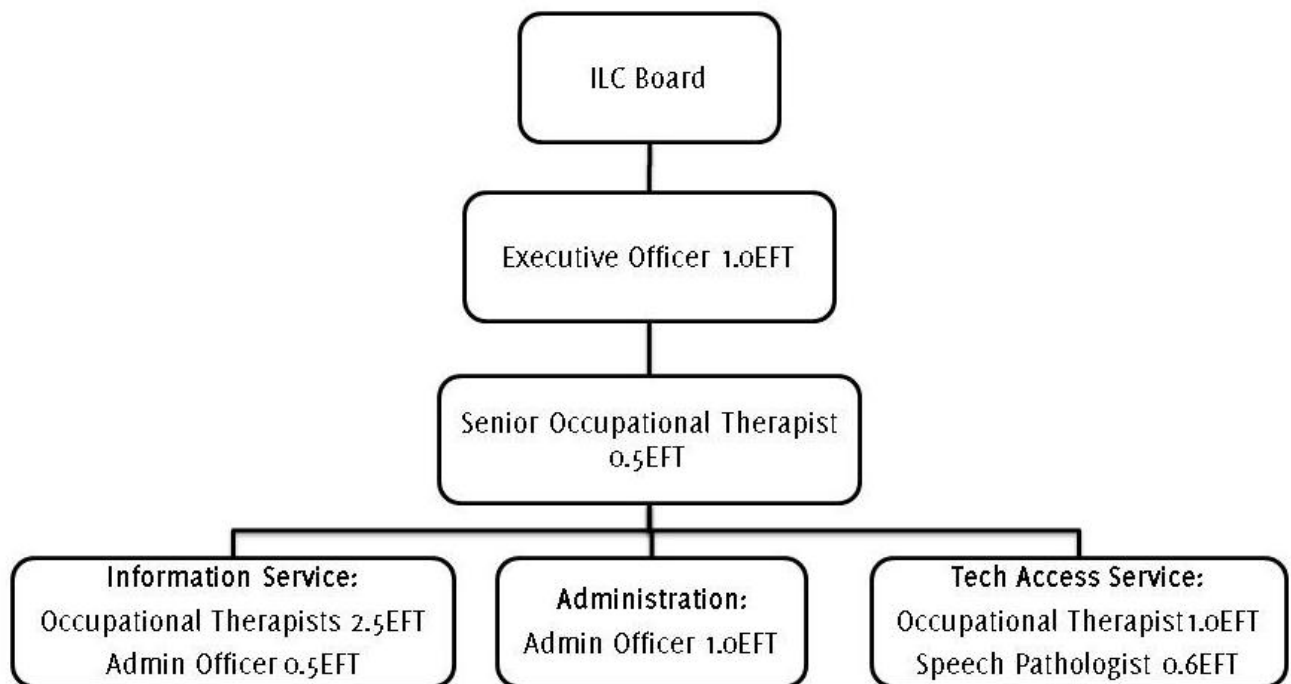
TASRAD



Pip and Carli (Monash student) at a MOS visit to Arthritis Tas.

Organisational Structure

As at June 30, 2009



Taken during the ILCA Conference which was held in Launceston

Information Service Report

The statewide Information Service continues to be a core part of ILC Tas. This includes providing information and consultations through visits to the Centre, telephone, email and faxes.



At the start of the 08/09 financial year we had some difficulty with recruitment and retention of staff. 08/09 has seen the coming and goings of Julie Simpson, Diana Burrage and Rose Hennelly, our regular “boomerang”. In Nov 2008 we were very lucky and recruited Sarah who is still with us. Sarah joined us as a new graduate and has been a trouper. Not only has she been taking a lot of client enquiries in the centre, but she has also conducted the majority of the mobile outreach visits.

We are continuing to encourage clients to make appointments when visiting the centre. This has had varying success. Appointments are encouraged to ensure the equipment is not out on a trip and that a therapist is available.



Statistics

In the previous two financial years we have had a couple of large expos which have boosted numbers of clients considerably for mobile outreach visits (MOS). This year, despite a lack of large expos, we have still maintained MOS client numbers at a similar level. We have had enquiries across a broad range of assistive technologies. The most frequent enquiries have been for mobility equipment, recliner chairs, household aids, personal care, and bathroom and toilet equipment.

Window Display

Our window display has had a number of changes during the year to reflect changing seasons, and various themes. Themes have included:

- Speech Pathology Week
- Occupational Therapy Week
- Seniors Week
- “Have you called your loved one for Christmas?” featuring telephone options
- National Relay Service
- “Gifts, Gadgets and Gizmos for Christmas” featuring small items
- Bike week (with a loan of 2 tricycles).
- Biggest Morning Tea
- Bidets and toilet aids
- Aids for vision impairment
- Continence (yes we did have underwear in our window!)

We have continued to leave the blinds open at night in the lighter months to enable people to look at the displays after hours. This has been quite successful with follow-up phone calls and visits.

Continuing from last year, we have altered the logo according to some themes:



Paralympics



Put some spring in your step

Information Service Report

In-Centre Client Education

We continue to provide in-centre sessions for groups wishing to tour the centre

We also run education session for aged care support groups. These have continued to be popular with disability support groups.

There has been an increase in the number of schools asking for their year 11 and 12 Design students to visit the centre. We have reviewed how we deliver these sessions and the structure of the sessions and a sessions plan has been developed for groups visiting in the 09/10 financial year.

Staff Education

Chris has taken on the role of in-service education co-ordinator.

The information services staff continued to attend various continuing professional development activities, including:

- A student fieldwork education workshop
- A workshop on Evidence Based Practice
- Personal alarms
- Professional resilience
- OT Driving Assessment In-service
- Management Training course
- Manutension training
- Time for Dementia session
- Managing challenging behaviours workshop
- Senior First Aid - Red Cross
- A seating workshop

There have also been ad hoc sessions provided by suppliers as new equipment has been introduced. We thank all who have assisted us with training and in particular our suppliers who are always ready to answer questions and discuss equipment with staff.

LCC Access Committee

ILC Tas continues to have a representative on the Launceston City Council Access Advisory Committee. This year Chris and Pip have shared this role.

Articles and Publications

ILC News is our main publication and staff provide good information in the "Focus On" section. This publication is only available to our members and the membership fee is only \$10 per year for individuals or \$25 for organisations. We are also regularly placing articles and news items on our website.

ILC Tas continued to support the quarterly ILCA (Independent Living Centres Australia) journal *Independent Living*. In 08/09 Pip assisted with the personal alarm call systems article (which unfortunately had some problems with printing) and also published an article of home phone solutions.

Information Service Report

Articles written by or featuring ILC Tas include:

Article Title	Publications	Date
Living in Comfort (ILC general info)	Advocate Family Health & Welfare supplement	June 2008
Info & Advice for Easier Living (ILC general info)	Examiner Specialised Care supplement	June 2008
Access Expo	Prime Times	July 08
Independence Day, Every Day (ILC general info)	Tasmanian Parent	Sept 08
Salvos Expo (ILC Photo)	Prime Times	October 2008
Volunteers	The Examiner	18 November 2008
Making life easy with gizmos, gadgets and gifts	King Island Courier	18/02/2009
Carer Social Club visit to ILC Tas	Alzheimer's Tas newsletter	May 2009
Article	The Senior	June 2009
Ideas for Independence	Prime Times	Autumn 2009
If it makes life easier for you	The Senior	June 2009
Arthritis Support – article and photo	The Mercury	04/06/2009
Comfort in home life	The Advocate Family health & welfare	June 2009

During the year Pip was also interviewed for the Tasmanian Parent Examiner Newspaper supplement and Karen was interviewed by City Park Radio.

We have also had a couple of minor notices in The Advocate and Examiner about ILC Tas sessions.

Future

During 2009/10 we will continue to update our handouts and fact sheets and develop new ones. We will also regularly change the window display and promote relevant health awareness weeks. A continuing challenge is to work on making the Centre more interactive and informative for visitors. This will include developing more posters and providing more opportunities to try some of the equipment.

Pip O'Connor
Occupational Therapist / Mobile Outreach Coordinator / Information Manager



Still Gardening Launch in Lenah Valley

Mobile Outreach Service Report

It has been another busy year for the Mobile Outreach Service (MOS). With the arrival of the new van we have managed to conduct a record number of trips, extend our regular services in the south, experience a growth in clients using the regular service to the north west and develop a new and exciting format to take us into 2010.

The hat of MOS Coordinator has been worn by many over this financial year. Julie Simpson started off the year before handing it over to Karen and Pip jointly and finally it came to rest on Pip's head from October. Nevertheless this did not hinder the volume of MOS bookings. In 08/09 more trips were organised and conducted than ever before. This included 67 MOS visits (four that were display boards only) which is nine up from last year.

Despite the growth in the number of trips we were unable to carry out all the requested visits. While we tried our hardest, there were 28 requests throughout the State that we could not meet. The high demand for MOS visits caused a reassessment of how to best reach out to communities. In 2009 we tried to focus on visits that were open to everyone rather than targeting groups that were only open to specific members.

This included continuing the north west monthly visits (alternating between Burnie and Devonport). We experienced an increase in attendance numbers at these visits. From the start of this year we restructured the visits to include one hour of open access and one hour of appointments. This proved to be an effective way to organise the visits with the appointment times usually being solidly booked.

Having established the successful monthly visits to the north west, we set our sights for the south of the State. With the new van making the Midland trip comfier than ever we decided to launch monthly open access visits. In March we held the first of the monthly sessions. These trips alternate between two locations: Community Based Support (in Moonah) and Arthritis Tas (near the city centre). We have also been able to book sessions with other groups around the regular visits, spending a few days in the south on each occasion.

The regular visits to the south have initially been a bit quiet. This is similar to our experience when we commenced the north west regular visits, which are now thriving. We are expecting that with persistence, increased advertising and a creative new format attendance will flourish. Word of mouth from satisfied clients will assist this process.

Pip has been working tirelessly on creating some themed talks. They have been successfully trialed with the Launceston Good Neighbour Council and have received strong support. The talks have included an 'interactive meal preparation' talk and 'strategies to assist with car transfers'. For the next financial year Pip has 'tips, tricks and equipment to make dressing easier' and a telephone session planned.

Pip has had positive feedback and we will begin using the talks at the regular visits to the south and north west. Pip has also developed a 'gardening for all' PowerPoint presentation for visits next year. We will also be expanding the topic areas for these presentations and we are always open to any suggestions!

Mobile Outreach Service Report

Another development in the south has been a partnership formed with Arthritis Tas. Arthritis Tas approached us for assistance in updating their small equipment display in the reception area of their Hobart office. Arthritis Tas secured a grant to assist in the setup and the purchase of items for the display. We assisted by suggesting some small aids for them to display and providing some basic information that the staff at Arthritis Tas can pass on to their clients. This display enables ILC Tas to have a permanent area set up that advertises our service and we have received an influx of enquiries via this display. In 09/10 we will continue to review this and will change the focus of the display each quarter.

The grand plan moving into 2010.

Heading into the end of 2009 the MOS will continue the delivery of the statewide Information Service. Having missed the annual visit to the west of the state this financial year we have a busy four days planned there in early 2010. We also have a trip to Flinders Island scheduled for October, and will visit King Island in March.

The MOS is fully booked for the rest of 2009 and we have already received many of requests for 2010. In anticipation that we cannot meet all requests we are providing opportunities for groups that we cannot visit individually to attend the southern and north western visits prior to or after the regular times. We will endeavour to continue to visit groups that are less likely to access public sessions, particularly disability, multicultural and indigenous groups.

Also, due to the large number of requests we will be continuing to focus on visits that are open to everyone. This includes improving our regular visits to the north west and south. We hope to roll out the themed talks at these regular visits starting in 2010 and are also considering using them for other group talks that may be scheduled.

Advancements in the south are likely to continue with the assistance of new staff member and highly experienced occupational therapist, Virginia McCann. Virginia is based in the south and will be particularly helpful fulfilling the requests we have not met in the area (including many on a Monday morning – which is often a difficult time to make).

After a very successful visit from more than forty members of a seniors group we are hoping that more groups utilise our in-centre tour sessions. We have begun training the administration staff Julie and Carol to present the introduction of these sessions and hope that they will begin conducting these sessions before the end of 2009. The group in-centre tours are another way of addressing unmet requests by enabling the groups that we cannot visit to access our services.

We thank all groups who have invited us to visit them and all who have visited us on our trips for your support. We are encouraged by the number of organisations wanting us to visit and apologise if we have not been able to meet your request. To make any bookings for future MOS visits please contact ILC Tas.

Sarah Longey
Occupational Therapist

and

Pip O'Connor
Occupational Therapist/Mobile Outreach Coordinator

Mobile Outreach Service Visits 2008-2009

North

NO.	DATE	EVENT	TOWN
1	23/07/08	Combined Probus Club of Scottsdale	Scottsdale
2	08/08/08	Good Neighbour Council	Launceston
3	13/08/09	Community Health Group	Bicheno
4	19/08/08	Stress Free Day For Carers	Campbell Town
5	09/09/08	Club Monday	Launceston
6	01/10/08	Healthy Ageing Expo	Launceston
7	02/10/08	Ravenswood Neighbourhood House	Launceston
8	06/10/08	Health & Well Being Expo	Launceston
9	10/10/08	Good Neighbour Council	Launceston
10	19/11/08	Health & Well Being Expo	Miena
11	21/11/08	Welcome Event National Council of Women	Launceston
12	21/01/09	Arthritis Tasmania	Beaconsfield
13	02/02/09	Westbury Health Centre	Westbury
14	06/02/09	Arthritis Tasmania	St Helens
15	23/02/09	Probus Club	Exeter
16	27/02/09	Good Neighbour Council	Launceston
17	01/04/09	Arthritis Tas - North	Prospect
18	07/04/09	Gearing Up Expo	Invermay
19	26/05/09	Alzheimers Social Club	Launceston
20	26/06/09	Ravenswood Neighbourhood House	Launceston

North West

NO	DATE	EVENT	TOWN
1	24/07/08	Community Health Centre	Devonport
2	04/08/08	Probus Club	Devonport
3	28/08/2008	Community Health Centre	Burnie
4	25/9/08	Family Based Care & Andrea Bucher	Devonport
5	25/9/08	Community Health Centre - Open Session	Devonport
6	23/10/08	Community Health Centre	Burnie
7	27/11/08	Community Health Centre	Devonport
8	05/02/09	Burnie Centro (Kmart)	Burnie
9	16/02/09	Care Orana	E Devonport
10	16/02/09	War Widows Guild	Devonport
11	26/02/09	Community Health Centre	Devonport
12	03/03/09	King Island Show	King Island
13	04/03/09	Community Health Centre	King Island
14	05/03/09	Burnie Centro (Kmart)	Burnie
15	25/03/09	Community Health Centre	Burnie
16	30/03/09	Kentish Adult Activity Centre	Sheffield
17	23/04/09	Community Health Centre	Devonport
18	11/05/09	Mersey Community Care (volunteers)	Devonport
19	11/05/09	Central Coast Adult Day Centre	Ulverstone
20	27/05/09	Community Health Centre	Burnie
21	25/06/09	Community Health Centre	Devonport

South

NO.	DATE	EVENT	TOWN
1	09/07/08	Still Gardening Launch	Lenah Valley
2	02/09/08	Adult Learners Week – Polish Seniors Club	Hobart
3	2/9/08	Adult Learners' Week – Women's Friendship Group.	North Hobart
4	10/9/08	Migrant Resource Day Centre – German Club	Glenorchy
5	11/9/08	Migrant Resource Centre – Chinese Club	North Hobart
6	11/09/09	Independent Healthcare Services	Hobart
7	12/9/08	Migrant Resource Centre – Multicultural Group	Hobart
8	1/10/08	Seniors Expo – Salvation Army	Hobart
9	2/10/08	Headway – group of 25 clients	North Hobart
10	2/10/08	Centro Glenorchy – Seniors Week	Glenorchy
11	6-7/11/08	HACC Conference	Hobart
12	02/12/08	Kingston Health Expo	Kingston
13	11/12/08	Tenants Gathering	Lenah Valley
14	10/03/09	Mary Ogilvie House	New Town
15	11/03/09	Salvation Army Ladies	Hobart
16	11/03/09	Community Based Support	Moonah
17	01/05/09	Arthritis Tas	Newtown
18	13/05/09	Community Based Support	Moonah
19	13/05/09	Community Based Support – Respite Day Centre	Moonah
20	14/05/09	Royal Hobart Hospital	Hobart
21	14/05/09	Arthritis Tas Volunteers (Training)	Hobart
22	02/06/09	Retired Persons Association	Hobart
23	03/06/09	Arthritis Tasmania	Hobart



Arthritis Tas Hobart Aids for Daily Living Display Launch opened by Ald. Eva Ruzicka (Deputy Mayor Hobart City Council) June

Educational Sessions 2008-2009

NO.	DATE	GROUP	TOWN	NO OF PEOPLE
1	16/07/08	TAFE Burnie	Launceston	30
2	16/07/08	Scotch Oakburn Design Students	Launceston	10
3	21/08/09	Guilford Young Design Students	Launceston	
4	28/08/08	APW Training	Burnie	30
5	11/9/08	IHS Services – HACC Students	Moonah	20
6	16/10/08	Employment Plus Students – L3 A. Care	Launceston	15
7	04/12/08	Employment Plus Students	Launceston	16
8	05/05/09	Launceston College Aged Care Students	Launceston	20
9	13/05/09	NW Polytechnic	Launceston	
10	15/05/09	Grammar School Design Students	Launceston	20

	2008-09	2007-08	2006-07	2005-06	2004-05	2003-04
MOS visits	64	56	57	49	54	38
Education sessions	10	13	28	10	8	13



Office Master Ego Chair Launch at ILC Tas with David Foster June 2009

Information Manager's Report

The ILC Database underpins the whole of the Information Service and the purpose of ILC Tas. The database allows the wonderful and helpful ILC Tas staff to look up a swathe of information very quickly and send it out promptly.

The ILC database is a comprehensive record of equipment that the therapists use to access information about equipment items. You can also browse the database yourself online on our website.

The Information Manager (IM) is the person responsible for the information in the database. The IM coordinates with other ILCs and ILC Tas staff to ensure that the program operates efficiently and that prices, supplier information, pictures and specifications are updated.

Entering and updating information is an enormous job. There are seven ILCs around Australia and every ILC contributes to the information on the database. With over 8,000 items currently listed, keeping data up-to-date, while also keeping abreast of new products on the market, involves many hours of work.



Local Projects

The IM also oversees the equipment display including the types of equipment that are on display and their relevance. During the year ILC Tas managed to obtain 80 new items for display through an intensive regime of asking, begging and pleading. (This skill is expected to be added to the IM's job description in the near future!) New items on display include: 8 Office chairs, 3 electric recliner chairs, 7 new telephones, 13 computer access related items, 4 communication devices and 1 working bidet (come in and try it out).

We currently have over 1600 items on display at the centre plus 80 items held in the Mobile Outreach van, and 28 items will be added for the Hobart therapist.

We thank all of the suppliers who continue to support our equipment display. The majority of our stock is on loan and without this support from our suppliers we would not have an independent Information Service for clients.

We have also done a review of the display area to better utilise space and create more appeal. In the middle display room, this is ongoing to create space for the computer server and new equipment we are trying to secure for display.

I again thank Carol Hesketh and Julie Dunham for their fabulous support and diligent work during the year. Their input is invaluable particularly in uploading information to the national website, maintaining prices, hire/second hand listings and supplier details. We are very lucky to have two such dedicated and thorough administration staff assisting with this process.

Database Statistics

Currently there are 5051 items on the database which is an increase of 370 items from last year.

- In 08/09 534 new items were added to the database. This is a huge increase from the 161 items added last financial year. This is partially due to database developments which have enabled easier exchange of information between ILCs around Australia.
- 2519 items were modified on the database. This means more than half of all of the items on the database were modified during 08/09.
- 226 discontinued items were removed from the database. Removing unavailable items from the database is just as important as adding new items as it helps keep the database up-to-date; and
- 21 items were fully reviewed. This means the information for an item was entirely reviewed and updated.



National Projects

The role of the IM also involves regular teleconferences and contact with the other IMs to discuss and determine future developments and directions of the ILCs' information management.

In February we had a face-to-face meeting in Melbourne to discuss changes to the database and uniformity between ILCs to increase the efficiency of data sharing. This is the first face-to-face meeting the information managers have had for some years. It was very useful not only to discuss future developments, but also to meet the other IMs and share information about how each ILC runs etc. I was also the minute taker for the Information Management teleconferences during the year.

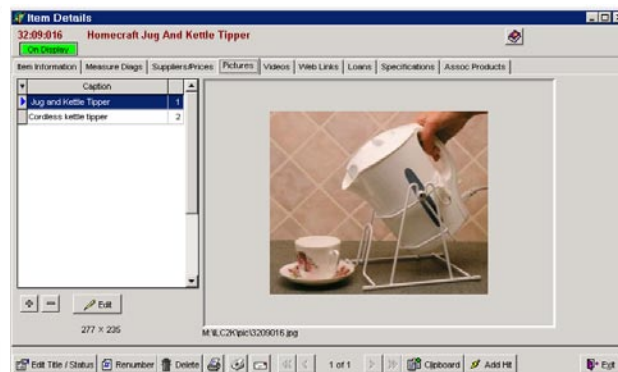
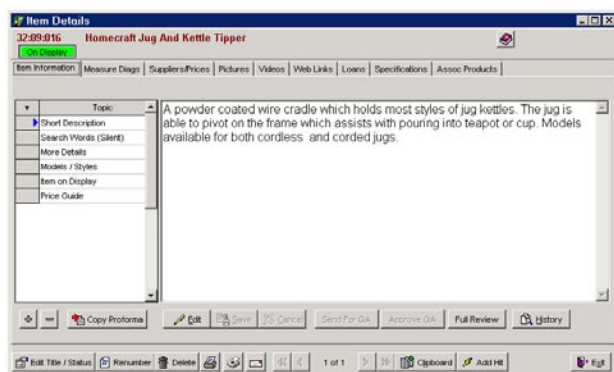
Database Program Developments

There have been multiple database program upgrades this financial year. Since June 2008 we have upgraded from version 97 to version 126 of the database! This is an indication of how many changes have been made to the database.

Nationally we continue to focus on improving the efficiency of data sharing. The move it to enable more automatic data sharing of new product write ups and updates.

Pip O'Connor

Occupational Therapist / Information Manager



Excerpts from the database used by staff.

Technology Access Service Report

Since there's no such thing as a "typical" day in the Technology Access Service (Tech) here is a snapshot of what Tech do in addition to seeing clients throughout the North and North West Regions of Tasmania.

- July 2008** Chris & Diane visited Communication Access in the South.
- September '08** Diane attended North West Education Department Speech Pathologists meeting.
- November '08** Diane attended AGOSCI meeting in the North West.
Diane attended Northern Paediatric speech pathologists meeting.
Chris attended Occupational Therapy Association event in the North West.
- February 2009** Chris and Diane covered the breadth of the north of Tasmania in one month with visits to Wynyard, Ulverstone and St Helens.
Chris met with Jennene Arnel, from the Motor Neurone Disease Association of Vic., to discuss a 3-year project to assist the Tas. Association with co-ordination of services for people with MND.
Tech is managing loans of speech generating devices for the Huntington's Disease Association - Tas.
- April '09** We were successful in getting a grant from MyState Financial Foundation to buy Text Help Read & Write software (portable USB version and a Mac version), a Fusion notetaker, and a ClassMate Reader.
- May '09** Diane attended AGOSCI conference in Canberra.
- June '09** Chris welcomed Marius Di Plotti, 4th year occupational therapy student
Chris and Diane were interviewed for ABC Statewide program on the provision of assistive technology for people with disabilities.



Tim Gourlay, Chairman of the MyState Financial Foundation, presents the cheque to Karen Frost & Christopher Bryg from ILC Tas; Fusion notetaker; Text Help Read & Write software; ClassMate Reader.



2008 ILC Tas AGM



Christmas comes to the ILC 2008



Christmas Window Display



Karen, Pip and Chris meet the Governor General



Biggest Morning Tea 2009

Environmental Considerations

ILC Tas has a number of strategies to reduce our carbon footprint and greenhouse gas emissions and the impact the organisation has on the environment.

Some of these include:

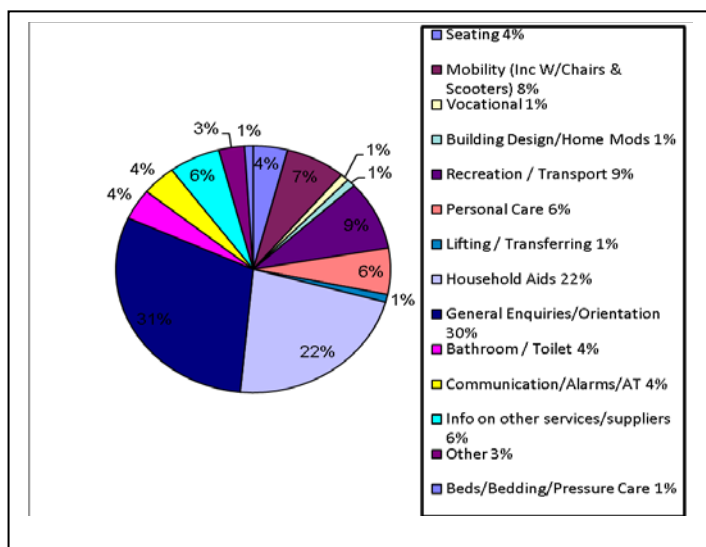
- Turning lights off after hours
- Leaving blinds open after hours during summer and closing them after hours during winter to minimise heating and cooling needed
- Using recycled pre-loved DHHS and other furniture
- Refilling printer cartridges where possible
- Use of paper recycling bins
- Using double-sided printing as much as possible
- Re-using paper for single-sided internal use only printing
- Converting three desktop computers to thin client terminals which produce lower emissions
- Increased use of Council recycling bin
- Purchase of a water cooler that uses tap water (instead of bottled)
- Laser cartridges, toner bottles and drum units are returned to the manufacturer for recycling
- Car pooling where possible
- Increased use of teleconferencing facilities to reduce road travel

Where possible ILC Tas will continue to look for and implement environmentally friendly alternatives.

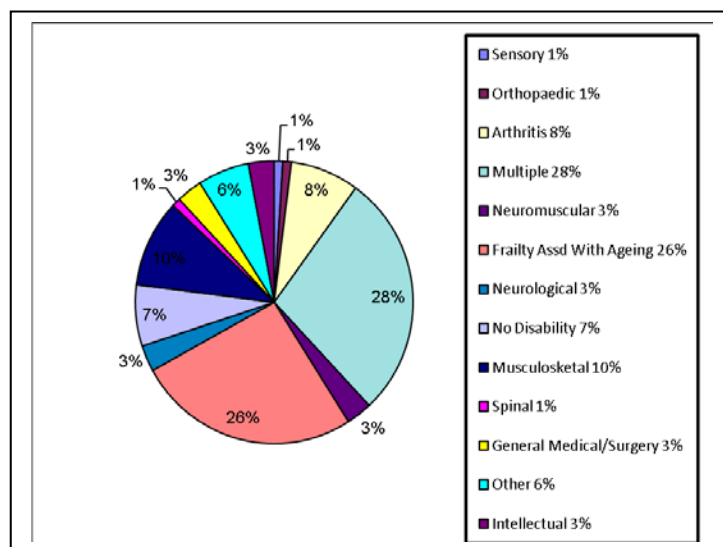


Statistical Review Of Operations: Info Service

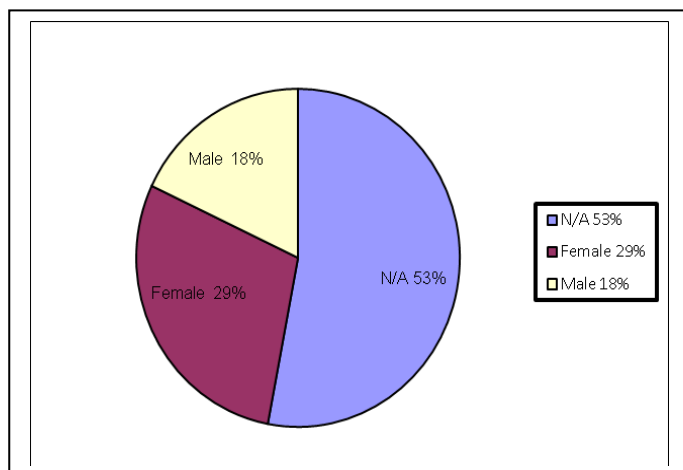
Clients by Disability



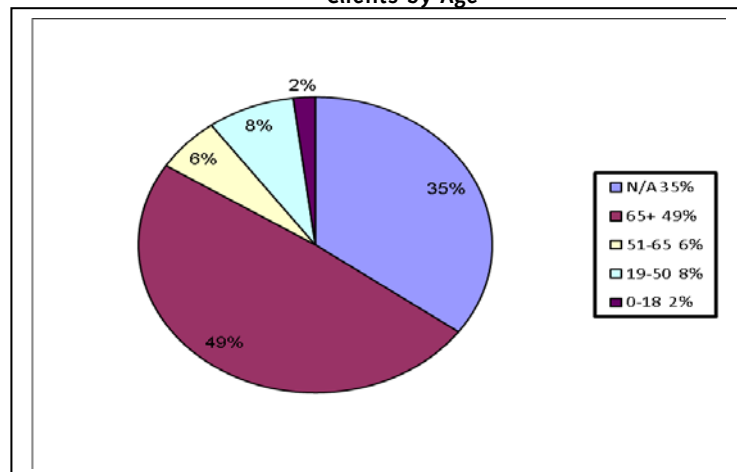
Clients by Enquiry Area



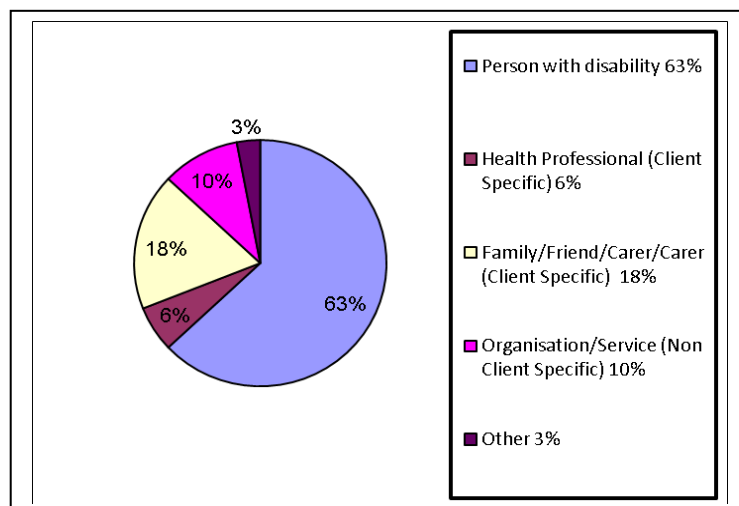
Clients by Gender (N/A includes groups)



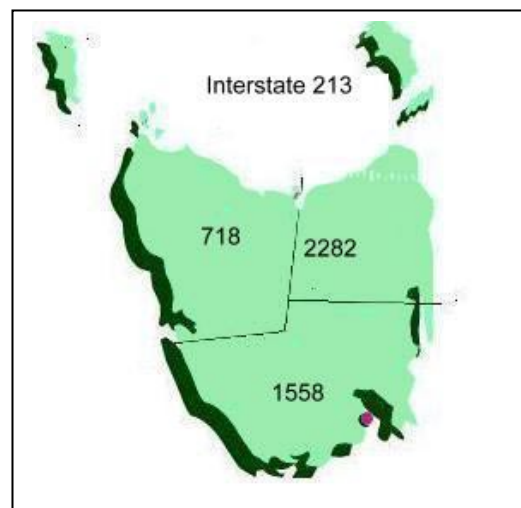
Clients by Age



Clients by Type



Clients by Region



Statistical Review of Operations: Technology Access Service

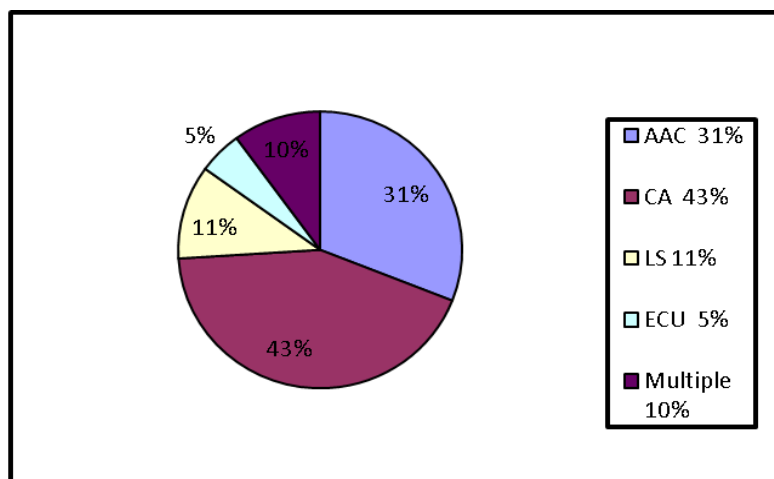
Total Number of Clients Seen During the year

59

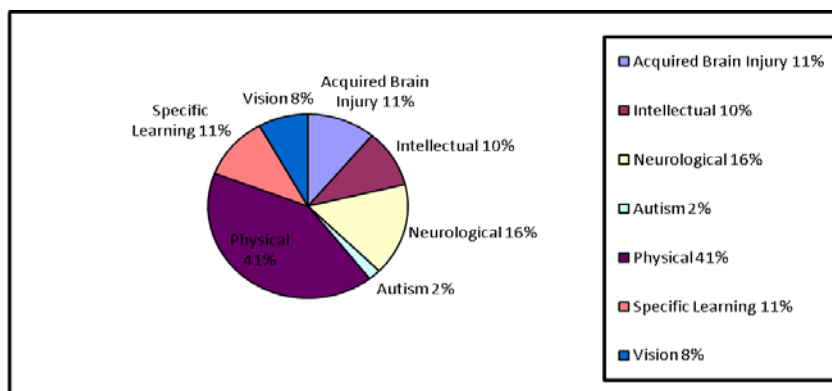
Individual Clients as at 30th June 2009

47

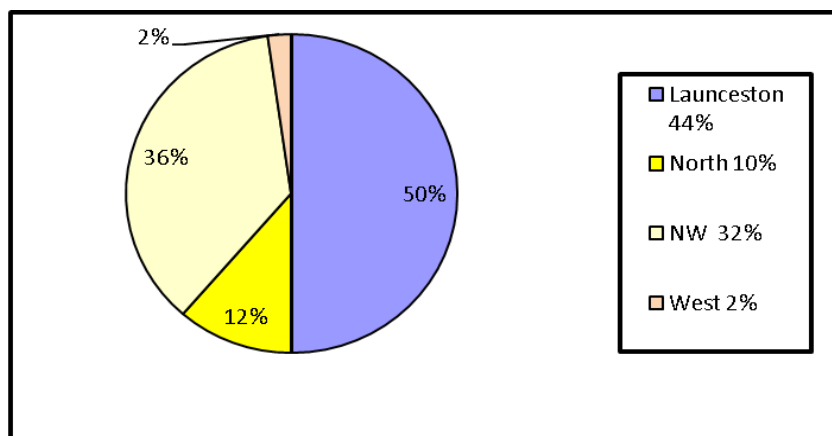
Referral Type



Clients By Disability



Clients by Region



Treasurer's Report



The past financial year's result was a very sound surplus of \$28,374 however it needs to be appreciated that the bulk of the surplus includes a grant from DHHS to replace the van amounting to \$17,311, and a gain on the sale of the old van of \$6,257 over its book value. With these items taken out our surplus comes down to \$4,806. In the economic circumstances which prevailed for the past financial year this figure remains a good result.

We received a one-off HACC grant of \$12,000 to produce a Motorised Mobility Devices booklet. As the project was incomplete at the 30th June 2009 we have carried forward \$4,850 to the 2009/10 year. We also received a grant from the MyState Financial Foundation of \$3,353 and Microsoft products to the value of \$5,885 for which we are most appreciative.

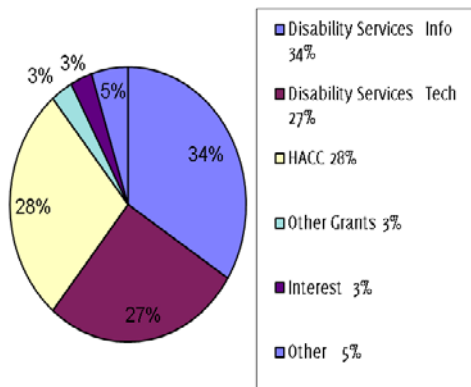
Our thanks go to DHHS Disability Services and HACC for continued support of our services which receive recurrent funding.

We have introduced a Cash Flow Statement into our Financial Statements for the first time which shows in detail where funds have been received and spent.

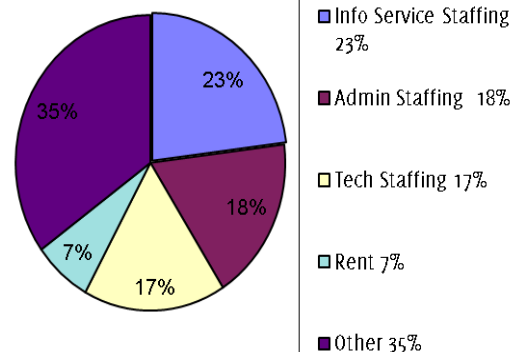
I would also like to say thank you to the many individuals and small businesses who donate to the ILC in cash and "in kind" which is listed in our Annual Report and in closing I would like to pay tribute Karen, Carol and all other staff members involved in the financial side of the ILC for a job well done.

Kevin Preece
Treasurer

OPERATING REVENUE



EXPENDITURE



Independent Living Centre (Tas) Inc.

Financial Statements

30 June 2009



INDEPENDENT LIVING CENTRE (TAS) INC

STATEMENT OF THE COMMITTEE OF MANAGEMENT FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009


As detailed in Note 1 to the financial statements, the association is not a reporting entity because, in the opinion of the committee, there are unlikely to exist users of the financial statements who are unable to command the preparation of reports tailored so as to satisfy specifically, all of their information needs. Accordingly, this 'special purpose financial report' has been prepared to satisfy the Committee of Management's reporting requirements under the Associations Incorporation Act 1964:

In the opinion of the Committee of Management:

- (a) the accompanying income statement is drawn up so as to give a true and fair view of the result of the Association for the year ended 30 June 2009;
- (b) the accompanying balance sheet is drawn up so as to give a true and fair view of the state of affairs of the Association as at 30 June 2009;
- (c) the accompanying cash flow statement is drawn up so as to give a true and fair view of the cash flows for the year ended 30 June 2009;
- (d) at the date of this statement there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

Signed at Launceston this 16th day of September 2009,

In accordance with a resolution of the Committee of Management.


Jay Summers
Chair Person

Independent Living Centre Tasmania

ABN 85 491 229 572

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BDO Kendalls

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www.bdo.com.au

ABN 69 593 209 343

INDEPENDENT LIVING CENTRE (TAS) INC.

Independent Auditor's Report to the members of Independent Living Centre (Tas) Inc.

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report of Independent Living Centre (Tas) Inc. (the 'association'), which comprises the balance sheet as at 30 June 2009, the income statement for the year then ended, cash flow statement, a summary of significant accounting policies and other explanatory notes and the Statement of the Committee of Management.

Committee of Management's Responsibility for the Financial Report

The Committee of Management of the association are responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Associations Incorporation Act (Tasmania) and are appropriate to meet the needs of the members. The Committee of Management's responsibilities also include designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These auditing standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Committee of Management, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the Committee of Management's financial reporting under the Associations Incorporation Act (Tasmania). We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it is prepared.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion, the financial report of Independent Living Centre (Tas) Inc. presents fairly, in all material respects the financial position of Independent Living Centre (Tas) Inc. as of 30 June 2009 and of its performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the Associations Incorporation Act (Tasmania).

The rules relating to the administration of the funds of the Association have been observed.

BDO Kendalls

BDO Kendalls Audit & Assurance (Tas)

R Byrne

**Ross Byrne
Director**

Dated this

17th

day of

September

2009

INDEPENDENT LIVING CENTRE (TAS) INC
INCOME STATEMENT
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

		2009 \$	2008 \$
Revenue from ordinary activities	2	702,291	669,539
Occupancy expenses		(69,242)	(65,476)
Administration expenses		<u>(604,675)</u>	<u>(596,325)</u>
NET (DEFICIT)/SURPLUS		<u><u>28,374</u></u>	<u><u>7,738</u></u>

INDEPENDENT LIVING CENTRE (TAS) INC
BALANCE SHEET
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

	Note	2009 \$	2008 \$
CURRENT ASSETS			
Cash assets	3	271,427	281,310
Trade and other receivables	4	506	2,522
Other assets	5	<u>667</u>	<u>1,913</u>
TOTAL CURRENT ASSETS		<u>272,600</u>	<u>285,745</u>
NON CURRENT-ASSETS			
Property, plant and equipment	6	<u>99,154</u>	<u>68,536</u>
TOTAL NON-CURRENT ASSETS		<u>99,154</u>	<u>68,536</u>
TOTAL ASSETS		<u>371,754</u>	<u>354,281</u>
CURRENT LIABILITIES			
Payables	7	58,010	87,257
Provisions	8	<u>36,051</u>	<u>26,159</u>
TOTAL CURRENT LIABILITIES		<u>94,061</u>	<u>113,416</u>
NON-CURRENT LIABILITIES			
Provisions	8	<u>14,699</u>	<u>6,245</u>
TOTAL NON-CURRENT LIABILITIES		<u>14,699</u>	<u>6,245</u>
TOTAL LIABILITIES		<u>108,760</u>	<u>119,661</u>
NET ASSETS		<u>262,994</u>	<u>234,620</u>
EQUITY			
Accumulated funds	9	<u>262,994</u>	<u>234,620</u>

INDEPENDENT LIVING CENTRE (TAS) INC

STATEMENT OF CASH FLOWS

FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

	Note	2009 \$	Inflows (Outflows)	2008 \$
Cash Flows from Operating Activities				
Cash Receipts from Grants		617,753		604,707
Cash Receipts from Customers		22,022		66,523
Cash Payments to Suppliers and Employees		<u>(602,202)</u>		<u>(633,055)</u>
Cash Generated from Operations		37,573		38,175
Interest Received		<u>20,881</u>		<u>22,281</u>
Net Cash from Operating Activities	10		58,454	60,456
Cash Flows from Investing Activities				
Proceeds from Sales of Assets		15,500		
Purchase of Plant and Equipment		(18,415)		(4,894)
Purchase of Motor Vehicles		(61,672)		
Purchase of Leasehold Improvements		<u>(3,750)</u>		
Net Cash from Investing Activities			(68,337)	(4,894)
Cash Flows from Financing Activities				
Net Cash from Financing Activities			<u>\$ -</u>	<u>\$ -</u>
Net Increase/(Decrease) in Cash and Cash Equivalents			(9,883)	55,562
Cash and Cash Equivalents at Beginning of period			<u>281,310</u>	<u>225,748</u>
Cash and Cash Equivalents at End of Period	3		271,427	281,310

INDEPENDENT LIVING CENTRE (TAS) INC
NOTES TO THE FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

1. SUMMARY OF ACCOUNTING POLICIES

Financial Reporting Framework

The association is not a reporting entity because in the opinion of the Committee of Management there are unlikely to exist users of the financial report who are unable to command the preparation of reports tailored so as to satisfy specifically all of their information needs. Accordingly, this special purpose financial report' has been prepared to satisfy the committee's reporting requirements under the Associations Incorporation Act 1964.

The financial report has been prepared on the basis of historical cost and except where stated, does not take into account changing money values or current valuations of non-current assets. Cost is based on the fair values of consideration given in exchange for assets.

The financial report has been prepared in accordance with the following accounting standards:

- AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors
- AASB 1031 Materiality
- AASB 120 Accounting for Grant Income

Significant Accounting Policies

Accounting policies are selected and applied in a manner which ensures that the resultant financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions and other events is reported.

The following significant accounting policies have been adopted in the preparation and presentation of the financial report:

(a) Contributions

Contributions are recognised immediately as income when the expense that relates to the contribution has been incurred.

The Independent Living Centre (Tas) Inc. has three significant sources of contributions.

- (i) Government Grants and subsidies received in relation to working expenditures for disability services home and community care services and technology projects.
Unexpended grants are included as a liability until expended.
- (ii) Monetary donations are recognised as income when received.
- (iii) Other ad hoc grants are recognised as income when they are expended.

(b) Employee Benefits

Provision is made for benefits accruing to employees in respect of wages, salaries and annual leave when it is probable that settlement will be required and they are capable of being measured reliably.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009****(c) Interest Revenue**

Interest revenue is brought to account on an accrual basis.

(d) Cash & Cash Equivalents

This balance comprises cash on hand, cash in bank and amounts on deposit.

(e) Payables

Trade payables and other accounts payable are recognised when the entity becomes obliged to make future payments resulting from the purchase of goods and services.

(f) Receivables

Trade and other receivables are measured at amortised cost.

(g) Depreciation

Depreciation is provided on property, plant and equipment. Depreciation is calculated on a straight line basis so as to write off the net cost of each asset over its expected useful life. The following estimated useful lives are used in the calculation of depreciation:

Computer Systems Upgrade	3 Years
Motor Vehicles	10 Years
Plant and Equipment	3 to 20 Years
Leasehold Improvements	over the remaining life of the current lease agreement

(h) Comparative Figures

Comparative figures are, where appropriate, reclassified so as to be comparable with the figures presented for the current financial year.

(i) Income Tax

The association is currently not liable for income tax, in accordance with Section 50-5 of the Income Tax Assessment Act (as amended).

(j) Liability of Members

The Independent Living Centre (Tas) Inc is incorporated under the Associations Incorporation Act 1964 (as amended). The members are liable in the event of winding up to the amount not exceeding \$2 per member in accordance with the association's constitution.

INDEPENDENT LIVING CENTRE (TAS) INC
NOTES TO THE FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2008

2. NOTE TO THE INCOME STATEMENT

The net (deficit)/surplus includes the following items of revenue and expense:

	2009 \$	2008 \$
(a) Operating Revenue		
Fees	1,423	3,736
Grant Income	624,801	570,703
Other Grant Income	24,461	10,000
Room Hire	165	7,151
Subscriptions	458	580
Sundry	20,306	28,610
Workshop Fees Charged	-	236
Donations	9,796	26,242
Interest	20,881	22,281
	<u>702,291</u>	<u>669,539</u>
	2009 \$	2008 \$
(b) Expenses		
Depreciation		
Leasehold Improvements	18,813	16,686
Plant and Equipment	1,614	4,253
Computer Equipment	10,839	3,197
Motor Vehicles	8,330	3,322
Tech Equipment	10,265	8,093
	<u>49,861</u>	<u>35,551</u>

3. CASH ASSETS (and Cash Equivalents)

Cash and cash equivalents in the cash flow statement reconcile to the following balance sheet amounts.

Bendigo Bank Cheque Account	9,435	(3,054)
Commonwealth Cheque Account	-	541
Tasmanian Perpetual Trustees Cash Management	2,619	87,852
Tasmanian Perpetual Trustees Term Investment	259,273	195,871
Cash on Hand	100	100
	<u>271,427</u>	<u>281,310</u>

INDEPENDENT LIVING CENTRE (TAS) INC
NOTES TO THE FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

4. TRADE AND OTHER RECEIVABLES

Trade receivables	<u>506</u>	<u>2,522</u>
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5. OTHER ASSETS

Prepayments	<u>667</u>	<u>1,913</u>
-------------	------------	--------------

6. PROPERTY, PLANT AND EQUIPMENT - AT COST

Leasehold Improvements	71,603	67,853
Accumulated Depreciation	<u>(52,790)</u>	<u>(33,977)</u>
	<u>18,813</u>	<u>33,876</u>

Plant and Equipment	48,470	47,680
Accumulated Depreciation	<u>(40,388)</u>	<u>(38,774)</u>
	<u>8,082</u>	<u>8,906</u>

Motor Vehicles	61,672	34,668
Accumulated Depreciation	<u>(6,130)</u>	<u>(23,225)</u>
	<u>55,542</u>	<u>11,443</u>

Computer Equipment	51,038	30,781
Accumulated Depreciation	<u>(34,331)</u>	<u>(23,492)</u>
	<u>16,707</u>	<u>7,289</u>

Plant and Equipment Tech	32,602	29,349
Accumulated Depreciation	<u>(32,592)</u>	<u>(22,327)</u>
	<u>10</u>	<u>7,022</u>

Total Property Plant and Equipment	<u>99,154</u>	<u>68,536</u>
------------------------------------	---------------	---------------

7. PAYABLES

Trade Creditors	4,926	1,585
GST & PAYG Payable	13,093	11,393
Unexpended Grants	22,260	41,308
Accrued expenses	13,364	13,137
CBA Mastercard	-	2,515
Bendigo Bank Mastercard	(483)	8
Other Grants/Income received in Advance	<u>4,850</u>	<u>17,311</u>
	<u>58,010</u>	<u>87,257</u>

INDEPENDENT LIVING CENTRE (TAS) INC
NOTES TO THE FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

8. PROVISIONS

Current

Annual Leave	<u>36,051</u>	<u>26,159</u>
--------------	---------------	---------------

Non-Current

Long Service Leave	<u>14,699</u>	<u>6,245</u>
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9. ACCUMULATED FUNDS

Balance at Beginning of Financial Year	234,620	252,497
Net (Deficit)/Surplus	28,374	7,738
Change in Accounting Policy	<u>-</u>	<u>(25,615)</u>
Balance at End of Financial Year	<u>262,994</u>	<u>234,620</u>

10. NOTE TO THE CASH FLOW STATEMENT

a) Reconciliation of net cash provided by operating activities to surplus for the year.

Surplus for the Year	28,374	7,738
Non-cash flows in profit from ordinary activities		
- Gain on disposal of assets	(6,257)	-
- Depreciation	49,861	35,551
- Donation of Software	(5,885)	-
- Provisions for staff entitlements	<u>18,346</u>	<u>18,789</u>
	84,439	62,078
Changes in assets and liabilities		
- Decrease/(Increase) in trade receivables	2,016	(32)
- Decrease/(Increase) in prepayments	1,246	(513)
- Increase/(Decrease) in trade and other payables	<u>(29,247)</u>	<u>(1,077)</u>
Cash from operating activities	58,454	60,456

b) Non-cash investing and financing activities

Independent Living Centre (Tas) Inc. did not enter into any non-cash investing and financing activities for the year ended 30 June 2009.

c) Financing Facilities

Unsecured credit card facility	2009	2008
	\$	\$
Amount used	-	2,523
Amount unused	<u>5,483</u>	<u>5,477</u>
	5,483	8,000

INDEPENDENT LIVING CENTRE (TAS) INC

DETAILED OPERATING STATEMENT

FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

	2009 \$	2008 \$
Income		
Car Parking	2,416	2,272
Donations	9,796	26,242
Grants - Disability Service	429,150	393,328
Grant - HACC	195,651	177,375
Interest		
Cheque Account	2,912	261
Cash Management and Investment Accounts	17,969	22,020
Room Hire	165	7,151
Admin Fee Salary Sacrifice	7,895	7,656
Subscription Membership	458	580
Other Grant	24,461	10,000
Professional Fees Charged	1,423	3,736
Sundry	9,995	18,682
Workshop fees charged	-	236
	<u>702,291</u>	<u>669,539</u>
Expenditure		
Depreciation		
Leasehold Improvements	18,813	16,686
Computer System Upgrade	10,839	3,197
Plant and Equipment	1,614	4,253
Motor Vehicles	8,330	3,322
Plant and Equipment Tech	10,265	8,093
Transfer to Provision for Annual Leave	9,892	18,027
Transfer to Provision for Long Service Leave	8,454	762
Advertising	17,810	14,308
Audit Fees	3,050	3,650
Cleaning	982	275
Computer Support/Upgrades	8,842	4,118
Consultancy	2,055	28,323
Electricity	7,326	5,966
Insurance	12,585	12,873
Motor Vehicle Costs	3,228	1,277
Postage, Printing and Stationery	6,897	7,547
Rates and Taxes	8,473	7,999
Rent	49,379	47,709

This detailed operating statement does not form part of the audited financial statements

INDEPENDENT LIVING CENTRE (TAS) INC
DETAILED OPERATING STATEMENT
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009

	2009	2008
	\$	\$
Repairs and Maintenance	3,700	2,534
Sundry	18,800	39,447
Superannuation	35,789	33,030
Telephone	12,442	11,017
Travel, Meal and Accommodation Costs	11,829	13,859
Wages	402,523	373,529
	<hr/>	<hr/>
	673,917	661,801
	<hr/>	<hr/>
Net (Deficit)/Surplus	28,374	7,738
	<hr/>	<hr/>

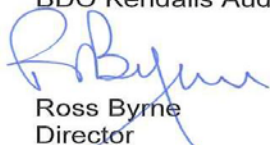
This detailed operating statement does not form part of the audited financial statements

INDEPENDENT LIVING CENTRE (TAS) INC.

**LIST OF COMMITTEE OF MANAGEMENT MEMBERS
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2009**

Jay Summers (Chair Person) North West	168 Dial Road PENGUIN TAS 7316
Marguerite Lester (Secretary) North West	3699 Meander Valley Highway EXTON TAS 7303
Kevin Preece (Treasurer) North	33 Hawthorn Road NORWOOD TAS 7250
Margaret Barlow North	Unit 1/1 Nanette Court PROSPECT TAS 7250
Lauren Innes North	13 Denman Road TREVALLYN TAS 7250
James Newton North	27 McDougall Street KINGS MEADOWS TAS 7249
Nick Gee North	55 Glenwood Road RELBIA TAS 7258
Gunter Breier North	157 Opossum Road NORWOOD TAS 7250
Jeff Ridley South	441 Sandy Bay Road SANDY BAY TAS 7005

BDO Kendalls Audit & Assurance (Tas)



Ross Byrne
Director

Dated this 17th day of September 2009

Independent Living Centre Tasmania

ABN 85 691 229 572

46 Canning Street, Launceston | Tasmania | 7250 | Australia

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